



Axolotl Employment

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SENIOR ELYSIUM SYSTEM ENGINEER

Summary Description:

Responsible for coordinating implementations of Axolotl products at customer locations as well as providing ongoing technical account management to customers.

Essential Duties and Responsibilities:

- Help Axolotl's Technical Operations team to trouble shoots and solve customer problems.
- Manage the logistics of the implementation process for Axolotl products at client sites.
- Provide technical account management to customers. Work with customers to ensure technical issues are addressed in a timely and thorough fashion. Other responsibilities include evaluating the special needs of the client, providing statement of work and requirement documents, project planning and coordinating activities and issue lists.
- Act as liaison with hospital staff, development team, and implementation team.
- Perform promotion and sales duties for existing accounts.

Knowledge, Skills and Abilities:

- Strong technical skills, background in Windows and Lotus Domino/Notes helpful.
- Excellent analytical and trouble-shooting skills.
- Project and team management experience.
- Ability to work independently or part of a team, and to learn diverse technologies quickly.
- Excellent follow-through skills; self-motivated and detail-oriented.
- Good verbal and written communication skills.
- Healthcare experience a plus, as is physician office workflow experience.
- College degree or equivalent experience.
- Ability to travel to customer sites as needed

How to Apply

If you are interested in this position, please contact Human Resources: employment@axolotl.com or fax your resume to (800) 596-9458.